

Siebel Administrator Training 2020		
Module	Topic	Comments
0	Course Introduction	
1	Introduction to Siebel Applications	
2	Siebel Architecture	Understand the Siebel CRM physical architecture
3	Siebel Installation and Updates	Understand how to install Siebel CRM and apply Updates
4	Server Configuration	Introduction to Siebel Server Configuration
5	Server Management	Introduction to Siebel Server Management
6	Monitoring with UPT and SARM	Details on user pattern and performance monitoring
7	Siebel Tools and the Siebel Repository	Overview of Siebel metadata and development tasks
8	Authentication and Authorization	Siebel visibility models and application security
9	Workflow	How to manage workflow processes
10	Integration Overview	Overview of Siebel EAI, including REST API
11	EIM	Introduction to Enterprise Integration Manager
12	Migration Application	How to deploy changes from development to test/production
13	Docker and Cloud	Overview of Cloud deployment and containerization options